



Spina Bifida Clinic: General Information

Mailing Address

Division of Neurosurgery
225 E. Chicago Ave, Box 28
Chicago, Illinois 60611
luriechildrens.org
Phone: 312-227-5340 Fax: 312-227-9679

Spina Bifida Clinic Location- Tuesdays Only

Lurie Children's Outpatient Center
2515 N. Clark St., 8th floor
Chicago, IL 60614
312.227.6540 (only on Tuesdays)
Parking: \$6.00 with validation

Scheduling Appointments

Dani Gacek or Luis Suncin- 312-227-5340

Non Emergent Nursing Questions

Roseann Greene- 312-227-4883
rgreene@luriechildrens.org
or MyChart: <https://mychart.luriechildrens.org/>

Day of your Appointment

Call 312-227-6540 if you are running late or need to cancel

Medical Emergency

Call 911 or go to the nearest emergency department

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How do I activate MyChart, an online communication portal?

- 1) Visit <https://mychart.luriechildrens.org/>
- 2) Download the MyChart app for your phone

How do I refill my prescriptions?

- 1) Call the pharmacy and ask them to send a request to the provider's office.
- 2) If you've not received a response within 24 hours, please call your provider's office. An appointment may be required, if you have not been seen recently.
- 3) Use the [MyChart Portal](#). (some providers may experience a delay in responding to MyChart messages. Please do not use this method for urgent needs.)



How do I obtain urology supplies (catheters, protective undergarments, etc.)?

- 1) Contact your child's urology nurse at 312-227-6340
- 2) Use the [MyChart Portal](#) for non-urgent needs.

How do I obtain repairs for my braces, crutches, or wheelchairs?

Call your wheelchair or orthotic device provider. Often, wheelchairs will have a sticker on them with the contact number. They will let you know if they need a work order or prescription from your provider.

Lurie Children's Orthotics 312-227-6210
Keller Orthotics 773-929-4700
NuMotion 630-424-0330
SRA Lab Seating Clinic 312-238-2998

How do I get new braces, crutches, or wheelchairs?

Contact your Orthopedic or PM&R Provider. They will most likely require an office visit before they are able to give you a prescription for a new device.

How do I get a copy of my medical records or test results?

- 1) Many test results are available through the [MyChart Portal](#). Sometimes you may need to schedule a visit and review your recent test results with your provider.
- 2) Some medical records may be able to be sent electronically to participating medical providers, if authorization is issued. Electronic authorization can be granted during appointments.
- 3) Visit <https://www.luriechildrens.org/en/patients-visitors/medical-records/> to download a paper authorization form. This form can be sent to Health Information Management so your records can be released. Records can be sent to other medical facilities at no charge. There will be printing costs, if families request paper records.
- 4) Contact Roseann Greene at 312-227-4883 rgreene@luriechildrens.org for additional assistance

Can you assist me with finding resources related to transportation, insurance, housing, recreation, school, or other social supports?

- 1) Visit the Resources section of our website
- 2) Contact Social Work at 312-227-6391 or Roseann Greene at 312-227-4883 or rgreene@luriechildrens.org, or use the [MyChart Portal](#)

Can you help me to fill out a form or provide other documentation of my disability?

- 1) Use the [MyChart Portal](#)
- 2) Contact Roseann Greene at 312-227-4883 rgreene@luriechildrens.org Roseann is also available in Spina Bifida Clinic each Tuesday.

Spina Bifida Clinic can assist you in filling out forms for disability parking tags, social security, insurance referrals, school needs, and FMLA. Letters can confirm diagnosis, support college recommendations, or authorize a child to return to school/work, etc.