How to Connect Your Dexcom CGM to Lurie Children's MyChart

Below are instructions to walk you through the one-time setup of the Apple Health connection with MyChart. The following steps should be completed on the iPhone used by the patient as their Dexcom receiver (currently not available for non-Apple devices):
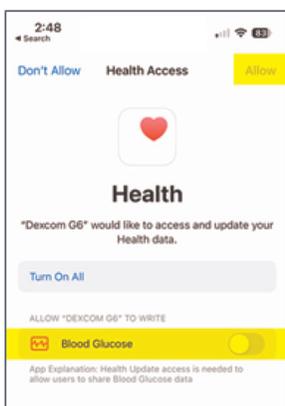
1. Open the Dexcom app and navigate to Settings.
2. Select "Use Apple Health"
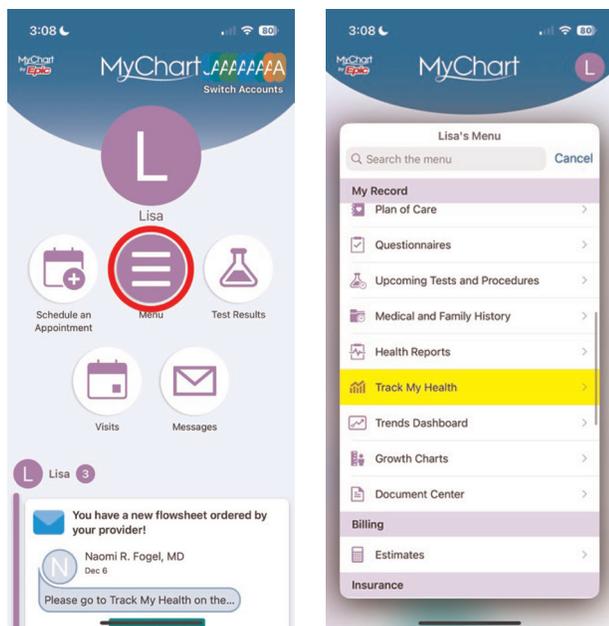

3. Select "Allow Apple Health"

4. Tap the "Blood Glucose" slider on the health access screen. Then tap "Allow".
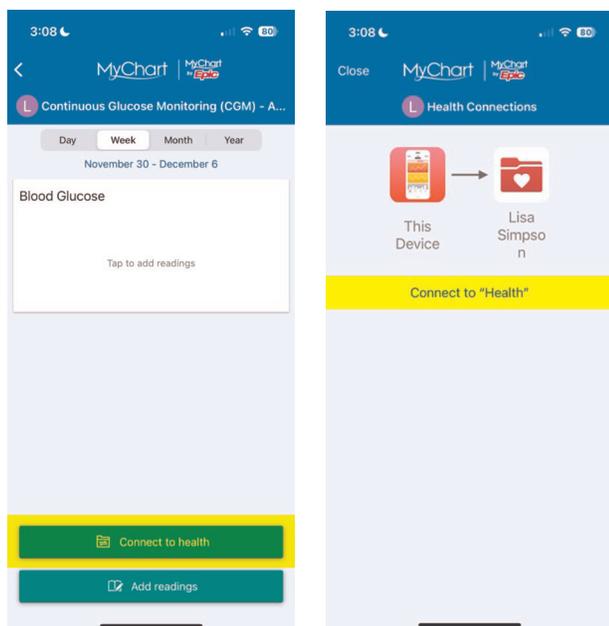
5. Open the MyChart app and navigate to Menu > "Track My Health"

6. Select "Connect to health" on the next two screens to confirm.

Your child's Dexcom data is now connected and visible in MyChart through the same Track My Health section of the menu.

Troubleshooting

If you don't see data, you may need to go to Settings on the iPhone, select Health > Data Access and Devices. You can then select MyChart and "Allow "MyChart" to read" Blood Glucose, select Dexcom and "Allow "Dexcom" to write " Blood Glucose. For additional technical troubleshooting questions, please contact us at telemedicinesupport@luriechildrens.org.

Please note that the Lurie Children's care team does not proactively monitor the glucose data, and still relies on you to contact us if you have concerns.

Data Privacy and Sharing:
Linking your Apple Health account to the Lurie Children's MyChart app will allow your provider to see some health data that your Apple device records. Lurie Children's will not share data back to your Apple device. You can choose to stop sharing this data at any time. You may need to enable or turn on permissions on your Apple device to share the data. Data shared will be treated in accordance with our privacy policies, which are available at www.luriechildrens.org.

Data Monitoring:
This data is not monitored continuously by Lurie Children's Hospital or its staff, and the data should not be used to detect urgent health issues. If you have an emergency, please call 911 or go to the emergency room.