

ABOUT US

Lurie Children's Health Partners Care Coordination (LCHPCC), LLC, was founded in 2014 to provide care coordination services for children with on-going healthcare needs. Through our partnerships and our care coordination team, LCHPCC offers each enrolled child intensive care coordination services using a team of nurses, social workers and community health workers.

MISSION AND VISION

LCHPCC is dedicated to ensuring that children with ongoing healthcare needs get the right care, at the right time, in the right place. We partner with families when they make healthcare decisions and provide support.



Contact Us

For more information about how Lurie Children's Health Partners Care Coordination, LLC can assist, please contact us in any of the following ways:

By phone

Call us at 312.227.7700 (TTY 312.227.7987)

By email

Send your email to cc@luriechildrens.org

By fax

Send a fax to 312.227.9059

By U.S. postal mail

Send your information or request to the following address:

Lurie Children's Health Partners
Care Coordination, LLC
225 East Chicago Avenue, Box 301
Chicago, IL 60611

Lurie Children's Health Partners

Care Coordination



Helping Your Child Get the Right Care, at the Right Time

Lurie Children's Health Partners
Care Coordination, LLC

225 East Chicago Avenue, Box 301
Chicago, Illinois 60611-2991
312.227.7700

luriechildrens.org/healthpartners/cc

Our services

Lurie Children's Health Partners Care Coordination (LCHPCC), LLC provides care coordination services for families who have children with on-going healthcare needs.

Our wrap-around care services are specifically designed to provide comfort and support for the entire family. From social work to interpreting services, our comprehensive care leads to more assured families. At LCHPCC, we work with your Medical Home to:

- Coordinate services between the child's healthcare providers
- Connect children and families to community-based services and support
- Provide assistance with hospital discharge and follow-up
- Assist with medical equipment and supplies, if needed

Each member of LCHPCC is assigned a care coordination team who will:

- Arrange for after-hospitalization services
- Arrange for specialized medical equipment and supplies as needed
- Assist with school-related matters

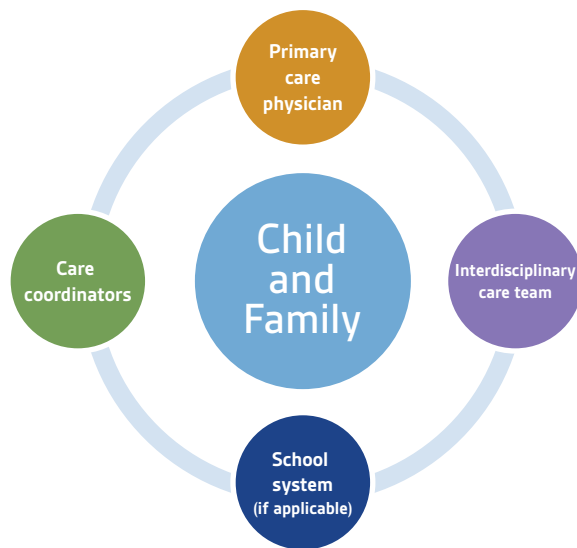
"Let me say, the day my Care Coordinator walked in our home, I knew help had arrived! She is top notch, just the best! Thank you for sending her to us."

"My Care Coordinator is great at keeping in contact, helping navigate the system, finding solutions, and options. It saves me stress, time, and helps my child."

"They were helpful advocates during my child's IEP process!"

Benefits to the family

- Facilitates communication between care providers and the family
- Provides advocacy with the school system and other community agencies
- Helps to coordinate appointments with multiple providers
- Arranges linkage to community resources
- Improves access to specialty appointments at Lurie Children's
- Provides disease management and education
- Decreases healthcare expenses
- Decreases unplanned ED visits and sick days for their child
- Provides monthly contact and support available for the whole family



Our responsive care coordination team includes the following:

A registered nurse who can help:

- Understand and manage the child's medical conditions
- Answer questions about the child's medications and treatments
- Talk to the child's doctors about his or her medical condition(s) and treatment plan

A social worker who can help:

- Talk to the child's school
- Support the family when there is concern about a child's behavior
- Support the family if they are worried that a child is too sad or too angry
- Assist with family needs by providing resources for food, clothing, or shelter
- Assist with medical needs
- Provide advocacy in the community and at school, i.e., support with the Individualized Education Program (IEP) process/504 plans
- Arrange linkage with community, state and federal programs

A community health worker who can help:

- Schedule appointments with the child's healthcare providers
- Assist with important reminders
- Connect the family with community resources
- Connect the family with provider referrals

