Ambulatory and COVID Testing Joint Appointment Workflow

4/8/2020

Patient Access

Specialty provider team contacts **HCID Staff Office 312.227.0933** to schedule specialty appointment and test for COVID-19

→ Specialty office: will patient require COVID test? negative pressure room? Any ancillary testing?

→ PSR coordinates specialty appointment and COVID testing with patient/family

→ PSR registers patient

→ Patient/Family instructed to enter Lurie at Superior ED entrance for HCID Staff Office Appointment

Arrival

Patient/Family enters Lurie at Superior ED entrance

→ Ambulatory staff greets patient/family, provides masks for all family members at Superior 1st Floor entrance

→ Ambulatory staff walks patient directly to POD 3 Exam room.

→ Ambulatory staff notifies ambulatory PSR to check in both appointments

→ PSR prints document and lab labels, any lab requisitions, labels paper consent. *Pages provider*.

Specialty Visit

Room is tagged for **Droplet Contact Plus isolation**. PPE cart placed in front of room

→ Nurse/ MA dons PPE, obtains vital signs, gets consent signed and obtains nasopharyngeal swab and any other labs.

→ Provider arrives, dons PPE and evaluates patient.

→ If ordering a test, please enter "Suspect COVID" in clinical history and associated diagnosis

→ Patient completes specialty visit and directs patient to exit the same path as they entered

Page EVS or call Voalte x47998 for room cleaning

Testing

If lab or medical imaging test ordered, nurse/MA contacts ancillary contact

→ Technologist arrives, dons PPE completes test in exam room

Airborne Contact Isolation

Patients that require negative pressure room are scheduled into POD 4 Room 31

→ Facilities to verify Negative pressure and change alarm settings

→ Room is tagged as **Airborne Contact Plus isolation**

→ Staff dons PPE in ante room, obtains consent, vitals, obtains NP swab and other labs

→ Provider arrives, dons PPE and evaluates patient.